

GOVERNMENT OF INDIA
MINISTRY OF SOCIAL JUSTICE & EMPOWERMENT
RAJYA SABHA
UNSTARRED QUESTION NO-1114
ANSWERED ON - 28/07/2021

NATIONAL PORTAL FOR TRANSGENDER PERSONS

1114. SHRI DEREK O' BRIEN

Will the Minister of SOCIAL JUSTICE AND EMPOWERMENT be pleased to state:

- (a) the percentage of the Transgender community that has been able to obtain the facilities of the National Portal for Transgender Persons; and
- (b) the steps that have been taken to ensure digital literacy amongst the community so that they are able to navigate across the portal, the details thereof?

ANSWER

THE MINISTER OF STATE FOR SOCIAL JUSTICE AND EMPOWERMENT

(SHRI A. NARAYANASWAMY)

(a) More than 3,77,565 transgender persons have visited the National Portal for Transgender Persons (NPTP) launched on 25th November, 2020 (<https://transgender.dosje.gov.in/>). More than 2,800 persons have used the portal for generating Certificate of Identity and Identity Card without any physical interface with the office of issue. 1,804 certificates have been issued to Transgender person applicants using the portal so far. State-wise details of issued certificates are attached as **Annexure-I**.

(b) Ministry has conducted an online Training program for Transgender persons to navigate across the Portal and make Transgender Persons aware about the complete process of application and downloading of the certificate of the identity and the ID cards. A detailed User Manual in text and video format is also put on the Portal (NPTP) for reference and guidance for the applicants.

Support team for general and technical issues has also been formed and the contact details are placed on the Portal for applicants to contact in case of any assistance needed.

Ministry has also written to Principal Secretaries of all States/UTs and District Magistrates to publicize the availability of the National Portal (NPTP) to the Transgender Community.

Annexure-I

Statement referred to in reply to Part (a) of the Rajya Sabha Unstarred Question No. 1114 to be answered on 28/07/2021 regarding "National Portal for Transgender Persons"

| Sr. No. | State | Valid Applications | Certificate Issued |
|----------------|------------------|---------------------------|---------------------------|
| 1 | Andhra Pradesh | 1,010 | 778 |
| 2 | Assam | 3 | 0 |
| 3 | Bihar | 4 | 0 |
| 4 | Chandigarh / UT | 5 | 2 |
| 5 | Chhattisgarh | 1 | 0 |
| 6 | Delhi / UT | 23 | 1 |
| 7 | Goa | 0 | 0 |
| 8 | Gujarat | 194 | 155 |
| 9 | Haryana | 9 | 3 |
| 10 | Himachal Pradesh | 7 | 2 |
| 11 | Jammu & Kashmir | 2 | 2 |
| 12 | Jharkhand | 11 | 10 |
| 13 | Karnataka | 7 | 0 |
| 14 | Kerala | 49 | 0 |
| 15 | Madhya Pradesh | 279 | 198 |
| 16 | Maharashtra | 81 | 7 |
| 17 | Manipur | 44 | 7 |
| 18 | Orissa | 811 | 595 |
| 19 | Puducherry / UT | 79 | 21 |
| 20 | Punjab | 3 | 0 |
| 21 | Rajasthan | 3 | 0 |
| 22 | Tamil Nadu | 54 | 1 |
| 23 | Telangana | 60 | 7 |
| 24 | Uttar Pradesh | 44 | 12 |
| 25 | Uttarakhand | 9 | 2 |
| 26 | West Bengal | 8 | 1 |
| | Total | 2,800 | 1,804 |
